Department of Social and Health Services Olympia, Washington

ELIGIBILITY A-Z MANUAL REVISION

Revision # 302

Category / Section Benefit Issuances – D. When and How Benefits are

Delivered

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Summary

WAC 388-412-0020

 Updated rule to reflect name of Basic Food program.

WAC 388-412-0025

- Updated rule to show when the AU may receive a check instead of EBT or EFT.
- Updated rule to reflect name of Basic Food program.

Clarifying Information

- Updated information on the Quest Card, Pending Voids, and Expunged Benefits.
- Added that a drug and alcohol treatment center is an alternate card holder even if the client does not authorize the facility as an alternate card holder.

Worker Responsibilities

- Added links to EBT clarifications for information on canceling benefits.
- Added information on how to assign an alternate card holder in special circumstances.

If not deliverable, return to: Distribution Center, MS: 45816 For distribution changes, notify: Manual Distribution: MS 45816 or call 360-586-8439

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